

SECOND QUARTER REPORT SUMMARY APRIL - JUNE, 2023



New Business Licences

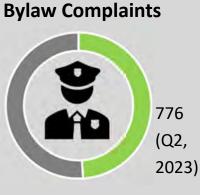
166 (Q2, 2022)

173 (Q2, 2023)

Building Permits



807 (Q2, 2022)



M

168

Fire and life safety inspections completed

197

(Q2,

2022)

145

Addresses participated in the City-Wide Garage Sale



1,830

Kilograms of garbage removed from Chilliwack/Vedder River



200+

Attendees at CHC event for National Indigenous Peoples Month



12

Lifeguards/swim instructors hired and trained for summer season

7

City staff completed EOC Information Officer training





45 media inquiries



33 new e-newsletter subscribers



14 print ads placed in the local paper



11 press releases issued



SECOND QUARTER REPORT, 2023



Non-Linear Utilities Upgrades Project

Four water projects and one sewer project were grouped together to achieve economies of scale and support competitive procurement. The water projects include three booster pump station (BPS) replacements, a new reservoir and mechanical upgrades at a production well to reduce exterior noise. The sanitary sewer project is a complete replacement of a sanitary pump station (SPS).

Both pumps are now installed and operating at the Chilliwack Mountain Zone 3 BPS. The building at the Mt. Shannon BPS is complete and the recirculation pumps are now in commission. The majority of the work at the Promontory Zone 2 reservoir is now completed but still requires commissioning. The mechanical upgrades to reduce exterior noise at groundwater production well #9 are now substantially completed. SPS #9 on Wolfe Road has been commissioned, with one area of asphalt still requiring restoration.



WWTP OUTFALL REHABILITATION PROJECT

The Waste Water Treatment Plant (WWTP) outfall is critical infrastructure that must be maintained to ensure that the WWTP remains in compliance with legislation. Annual surveys have shown that the conditions in the Fraser River have caused significant damage to the outfall protection.

Provincial and Federal permitting applications have been submitted. Stantec Consulting Ltd. is currently addressing comments received from regulatory agencies. The construction schedule is dependent on permitting and is currently planned for the fall of 2023.





WWTP BIOLOGICAL TREATMENT SYSTEM EXPANSION PHASE 2 PROJECT

The City released a Request for Expressions of Interest, selected two design-build teams to move to the next stage of the procurement process, and released the Request for Proposals document to upgrade and expand the City's Waste Water Treatment Plant Biological Treatment system to meet the Federal and Provincial regulatory requirements for effluent quality. The objective of this project is to continue the biological treatment expansion program by adding two additional bioreactors, an anoxic selector combine with Return Activated Sludge reaeration chambers, construction of new Waste Activated Sludge thickening facility and ancillary systems.

Associated Engineering (B.C.) Ltd. was selected as the owners engineer and completed the preliminary design, report, and statement of requirements for the project. The overall completion of this \$30,000,000 project is scheduled for end of 2025.



ENGINEERING TRANSPORTATION & DRAINAGE

VEDDER ROAD AT SOUTH SUMAS ROAD

The intersection improvements will include 260 metres of road widening and new north and southbound dedicated left turn lanes, with new traffic signals and street lighting. Work completed to date includes:

 BC Hydro's pole & vault relocations along Vedder Road

 City water main adjustments



CHILLIWACK RIVER ROAD MULTI-USE PATHWAY

Asphalt paving and road markings were completed. This new three-metre wide asphalt multi-use pathway will improve safety for pedestrians and cyclists.

Work completed to date included:

- Drainage system installation
- Road and pathway paving

Installation of two new rectangular rapid

flashing beacon crosswalks

- 80% of the street lights installed
- Road markings and signs



RAILWAY CROSSINGS

New provincial railway grade crossing regulations are in force and the date for compliance for all crossings is January 1, 2028.

Railway crossing upgrades on the Southern Railway line occurred on Lickman Road and Vedder Road. New railway crossing flashing lights, bells and gates are now operational at both locations.



Tyson & Keith Wilson Design-Build Project

A Request for Proposals for the design-build project for upgrades to Tyson Road from Stevenson Road to Watson Road and Keith Wilson from Hipwell Place to Garrison Boulevard was released to three qualified proponents. Works include signalized intersection upgrades, roundabout improvements, road reconstruction complete with drainage works, paving, street lighting, curb and multi-use paths to provide new pedestrian and cycling infrastructure.

Construction for both locations will begin in summer 2024.

ENGINEERING TRANSPORTATION & DRAINAGE

ELECTRIC CHARGING STATIONS, STREET LIGHTING AND TRAFFIC SIGNALS

Downtown Street Lighting

Installation of new streetlights occurred at:

- Williams St. Reece to Bole
- First Ave. Williams to Young
- Victoria Ave. and Fletcher St. intersection
- Young Rd. and Victoria Ave. intersection
- Fletcher St. Reece to Mellard
- Mellard Ave. Young to Fletcher
- Williams St. Yale to First

Traffic Signals

The traffic signals at the Vedder and Luckakuck intersection and the Luckakuck Way intersection at the mall received new controller cabinets. The traffic signals at Yale Road and Nowell Street received signal improvements, including new poles.

Electric Vehicle Charging Stations

New Level 2 electric vehicle charging stations are now operational at:

- Tourism Centre
- City Hall
- Sardis Sport Complex
- Chilliwack Landing Leisure Centre

Installation has begun at the Victoria Avenue parking lot and the Chilliwack courthouse parking lot.



ASPHALT REHABILITATION

Roads completed through the asphalt rehabilitation program include:

- Arnold Rd.
- Barrow Rd.
- Butchart St. McCaffrey to Chilliwack Central
- Elm Dr
- Kitchen Rd. Ballam to Fairfield
- · Lombardy Cres.
- McCaffrey Blvd. Cornwall to Broadway
- Pearson St. McCaffrey to Chilliwack Central
- Sylvan Dr. Lutz to Promontory
- Teskey Rd. Sylvan to Cedarcreek
- Williams St. Yale to Reece
- Yale Rd. Williams to Charles

PRINCESS AVENUE PARKING LOT

The new parking lot, located at the intersection of Nowell Street and Princess Avenue is open to the public. The 34 stall lot provides parking for those wanting access to the downtown businesses.





HOPE RIVER ROAD AND CAMP RIVER ROAD FLOODING REPAIRS

Paving restoration was completed at 10 locations along Hope River Road and Camp River Road following the bank stabilization works along the slough. During the 2021 atmospheric river event, the bank destabilized and collapsed into the slough, taking sections of the road with it. Work was done last fall to stabilize the bank and replant the slope. This second quarter saw the rebuilding of road structure and paving restoration.





EARTH MONTH

Every April, Environmental Services coordinates programs to celebrate Earth Month. Activities include education, habitat enhancement, waste reduction and clean up events.

Habitat Enhancement and Environmental Education

Staff partnered with volunteers, local schools and other organizations to carry out habitat enhancement projects and environmental education.

Staff participated in the Chilliwack Food Truck Festival on April 29 to promote food waste diversion from the landfill and showcase the results from the 2019 Solid Waste Composition Report.

Adopt a River Event

The City of Chilliwack partners with the Chilliwack/Vedder River Cleanup Society (CVRCS) and the Fraser Valley Regional District for the biannual Adopt a River Program. There were over 100 volunteers from the community that picked up litter and illegally dumped items. Volunteers collected 1,830 kg of garbage, with 530 kg of scrap metal to be recycled. The City supported the event by providing free disposal at the Bailey Landfill.

Residential Large Item Pick Up

This was the first Residential Large Item Pick Up event since 2019! Four non-profit organizations helped pick up bulky items from residents by donations. The groups collected a total of 9 tons of garbage and the City supported them by providing free disposal at the Bailey Landfill.

Free Scrap Metal Recycling

Residents were permitted to drop off scrap metal at the Bailey Landfill free of charge throughout the entire month of April. A total of 33 metric tonnes of scrap metal from 387 loads was collected. All of the scrap metal is transported to a processing facility and is ultimately shipped to end markets to be recycled into new products.



City-Wide Garage Sale

The spring City-Wide Garage sale took place on Saturday, May 6. 145 residents participated in this event. This event promotes waste reduction through reuse and continues to be a community favourite. Garage sale hosts with leftover items were encouraged to donate them to local charities or thrift stores to keep them out of the landfill.



ADOPT A ROAD

The Adopt a Road program is going strong with a total of 210 kilometres of the City's roadways adopted. Two new groups signed up this quarter that have made a commitment to four cleanups a year, which bring us to a total of 114 Adopt-A-Road groups.



SHRED-A-THON

The June 3 Shred-A-Thon & Food Drive collected \$3,000 cash and 1,000 lbs. of food for the Salvation Army from residents using the free document shredding service. The event was hosted by Shred-it, Emterra and the Chilliwack Coliseum.



RADON TESTING PROGRAM

The City partnered with Take Action on Radon and the BC Lung Foundation in November 2022 to hand out 400 free radon test kits to residents in Chilliwack. This program helps municipalities promote and provide education on radon to residents.

Radon test results were received this spring and Take Action on Radon presented the information to Council on June 6. The Province of BC has announced intentions to require radon mitigation system rough-ins in buildings (conditioned space) when the BC Building Code is updated, which is anticipated to occur in December 2023.

GO BY BIKE WEEK

The City partnered with Cycle Chilliwack and Go By Bike BC to promote Go By Bike Week from May 29 – June 4. The event encourages residents to leave their cars at home for their personal health, the health of our community, and the environment. To encourage residents to Go By Bike, the City contributed three \$100 gift cards to Cycle Chilliwack for residents to win from a local bike shop. The City also promoted Go By

Bike Week in collaboration with Cycle Chilliwack at the Vedder Rotary Trail on May 26.





MUNICIPAL TOP-UPS FOR ENERGY REBATES

Chilliwack is participating in the provincial CleanBC Better Homes rebate program to support the goals of the Community Climate Action Plan. The program offers provincially funded rebates for homeowners upgrading their space and water heating systems, completing energy assessments or improving their home's efficiency to reduce energy consumption and greenhouse gases. As of April 1, residents are eligible for the following top-up rebates which are distributed by the provincial government on a first-come, first-served basis:

- Up to \$1,000 for Heat Pump Water Heater Fuel Switching
- Up to \$1,500 for Electrical Service Upgrades
- Up to \$2,000 for Heat Pump Fuel Switching

City staff has been providing information to residents on how to participate in the Clean BC Municipal Top-Up Program.







OPEN CHANNEL DRAINAGE MAINTENANCE PROGRAM

The City of Chilliwack's 2023 Open Channel Drainage Maintenance Program within non-fisheries sensitive channels has been completed successfully. Operations crews commenced works in mid-May and completed works in early July.

Approximately 17,000 linear metres of open channel drainage channels that are not inhabited by fish were maintained within the City's municipal boundaries.

Operations staff worked carefully to mitigate potential environmental impact while still providing adequate drainage to agricultural and residential areas.

The City's 2023 open channel drainage maintenance program will help ensure that aggraded fine sediment and excess instream vegetation will not impair channel capacity. As a result, residents can expect a reduced threat of flooding, and improved production of agricultural land.



Excavation of Wilson Slough, Greendale. June, 2023

TRAFFIC ISLAND MAINTENANCE PROGRAM

The Traffic Island Maintenance Program for 2023 commenced work in mid June and will be completed in August.

In total, 13 traffic islands will be painted black with yellow curb corners to enhance visibility for drivers and pedestrians.









FAIRFIELD PARK DOG OFF-LEASH AREAS

A planned future project had its timeline accelerated thanks to the Province's Growing Communities Fund. Construction of the Fairfield Park Dog Off Leash Areas was started in early June and is at present nearly complete.





TOWNSEND PARK DRINKING FOUNTAIN

Following feedback from the community, Parks installed a new drinking fountain east of the playground. The install was performed by our Underground Utilities crews, and includes an asphalt surface around the fountain that is tied into the existing asphalt walkway from the parking lot to the park.







UPLANDS PARK

Uplands Park, a newly opened playground for children aged 2-5, was recently added to Promontory. Situated on Uplands Road, the park also features two benches, providing caregivers a comfortable spot to supervise their children. Completed in the spring of 2023, this play area offers a safe and engaging environment for young adventurers to play. Additionally, a trail connects the park to nearby recreational spots, including the Thornton Creek Trail, and connects the park to nearby Edgemont Place, creating extended opportunities for outdoor exploration and nature appreciation.



WESTVIEW PARK

Westview Park, which was completed in Spring 2023, features a 2-5-years' playground with a seesaw, tot swings, and spring toys. An asphalt walkway runs through the park, as well. For caregivers, two park benches provide a rest point to supervise their little ones at play.





WELL #8 UPGRADES

Well #8 received a significant upgrade and was the final well among the City's eight production wells to undergo inspection and maintenance. Upon evaluation, it was determined that the pump and motor had reached their end-of-life and needed replacement. Necessary steps were taken to replace these components to ensure that the well's equipment is now capable of providing reliable service for many years to come.







CONCRETE AND ASPHALT PRE-CUTTING

The Underground Utilities Department has recently developed a concrete and asphalt precutting crew whose purpose is to prepare a jobsite prior to the utility construction crew attending. The crew, which consists of two utility operators and traffic control personnel, uses a walk behind slab saw powered by a tier 4 diesel engine to cut asphalt and concrete to a depth of 18". The pre-cutting crew is responsible for scoping utilities, pre-cutting utility trenches, and cutting any concrete that will need to be removed. This work group is a way to maximize efficiencies for the City's crews and equipment, and, in addition, helps to reduce equipment and labour costs.







SECOND QUARTER REPORT, 2023

RECREATION & CULTURE COMMUNITY EVENTS

CELEBRATION AND ACTIVITY GRANT

- 14 events
- \$6,754 funded
- 3,545 impacted residents

COMMUNITY EVENTS

- 48 community events completed
- National Indigenous Peoples Day had organizers braving a chilly morning on June 21 to host public events at both Townsend Park (Indigenous Welcome Centre) and Vedder Park (Wilma's Transition Society).
- Spring saw the return of many fundraising Events including Run 4 Mom, Tour de Chilliwack, Walk for Alzheimer's, Ride for Water, and the Fill the Pool Walk.
- Yarrow Days celebrated its 51st year with a two-day festival including the popular Saturday morning parade through the downtown streets of Yarrow.
- Markets returned to Watson Glen Park, Sardis Park, Downtown Chilliwack, the Chilliwack Coliseum and Yarrow Park.
- The City partnered with the Chilliwack Rotary Club to host the Climate Fair on April 15 and 16 at the Landing Sports Centre.
- The DBIA Village Classic Car Show filled the streets of downtown Chilliwack on June 25 with over 450 classic cars, food trucks and entertainment.
- The City of Chilliwack celebrated the official opening of Bill Kelly Park as well as the Mr. Scoops public art piece. Both were donated to the city by Mr. Kelly. Free hot dogs, soft drinks and hats were part of the event.

Recreation and Civic Facility Projects

- New rooftop unit at the Sardis Sports Complex.
- Roof repairs/replacements at Chilliwack Landing Leisure Centre and the Chilliwack Cultural Centre.
- Window replacements and new fitness equipment at Cheam Leisure Centre.
- Heat recovery ice plant integration and parking lot piping at the Chilliwack Coliseum and Chilliwack Landing Leisure Centre.
- Extensive sound deadening at the Chilliwack Curling and Community Centre's ice shed.
- The City paved the gravel area at the Landing, adding 100 new parking stalls including accessible ones. New LED lighting and delineators were also installed and designed for future tree planting.









HERITAGE PARK

The second quarter was busy at Chilliwack Heritage Park with a wide variety of events. Shows included:

- Dog shows
- Horse shows
- BMX competition
- A vintage market
- A rock & gem show

The facility also hosted the RCMP Musical Ride, celebrating the RCMP's 150th anniversary.





LEISURE CENTRES

- Cheam Fitness Centre was rearranged to be safer and have better flow for members.
- The YMCA has started offering free orientations to teens between the ages of 13-15 and who are interested in using the weight room. Once completed, the teens are then able to use the fitness centres on their own.
- The Outdoor Rotary Pool opened in May.
- Twelve (12) lifeguards/swim instructors were hired and trained in anticipation of the summer season.
- A combined total of 62 swim lessons per week were offered at CLLC and Cheam.
- All Rotary Pool staff were trained on Naloxone administration and delivery.







AFTER SCHOOL PROGRAMS





Rosedale Traditional Community School Society

 The RTCSS offered a variety of youth programs during the spring term. Tiny Cooks (ages 4-6) and Chefs in Training (ages 7-10) participants met each week to prepare healthy meals to share with their families.

Promontory Heights Elementary Community School Society

- Tween Night, held on Friday evenings, is for tweens in grades 4 – 6 and offers fun activities, games, and the chance to socialize with their peers in a safe and fun environment.
- Busy Bees caregiver/parent & tot drop-in program offers themed crafts and story time, plus lots of free playtime. It also provides participating parents/guardians with a chance to connect with other families in the community.
- Prime-Timers is a weekly Friday morning get-together at the school. This program provides seniors with a chance to enjoy conversation and coffee with other seniors in the community.
- LEGO Club (new this year!), is a free weekly afterschool drop-in. Participants take part in LEGO build challenges or use their imaginations to create. All participants receive a healthy snack.

AFTER SCHOOL PROGRAMS

Yarrow Community School Society

- Cycling Without Age had their first ride of the season with Daisy out on the trails.
- All Sports was hosted on Saturday mornings for six weeks. Children and their parents played floor hockey, basketball, dodgeball and indoor soccer.
- Cobra Ny! Beginner martial arts started once a week afterschool. This program will be ongoing and free to participants.
- Cleo's Crafts was a free program that offered crafts and snacks for the preschool set.
- Sew Fun was a 10 session program and the kids were able to create super cute projects with Mrs. Bergen.
- Archery for kids was hosted afterschool in the gym. Experienced instructors kept it safe and fun while building skills. There were 22 kids enrolled in the six-week program.







AFTER SCHOOL PROGRAMS Greendale Elementary Community School

- The Greendale Community Party '23 started with a very well attended parade, which included tractors, vehicles & decorated bikes. This was followed by a community BBQ, sports day games (led by local youth), a live band, and a historical walk in the gymnasium.
- In April, a spring market was held and featured local vendors. The Greendale PAC offered a coffee and dessert fundraiser.
- Afterschool programs were full and had waitlists for all. Programs included golf, basketball, acting, art, nature explorers, Lego and floor hockey.
- A babysitter's course and home alone workshop was hosted on the weekends through the second quarter of this year.







AFTER SCHOOL PROGRAMS Chilliwack Central Elementary Community School Society

- The Tween Club staff partnered with elementary school administrators to help out with the school's cultural nights. The tween attendees spent the first 45 minutes helping set up and in turn, got to listen to some very inspirational guest speakers.
- The After School Sports and Art Initiative instructors had a wholesome year with their kids. They found introducing cooking had immense success in the program.
- Preschool had a jam packed year filled with early years fairs, and unifying literacy events such as the gardening day.





GREAT BLUE HERON NATURE RESERVE

The GBHNRS has been working hard to engage with and connect community to nature through regular educational programming and operation of the Interpretive Centre and associated gift shop.

- 8,724 people came through the Interpretive Centre at the GBHNR.
- Programming during this quarter included 214 school programs, nine preschool programs, ongoing Thursday yoga classes, and two Beavers programs.
- Community events included six heron colony walks, the Family Nature Festival and Earth Day event. A cedar weaving workshop, beading and traditional medicine workshop were also hosted during the second quarter.
- Twilight Walks with Deb Soutar started in June and will continue every Monday throughout the summer.
- The heron colony is stable with a seemingly healthy reproductive rate and is being monitored by students from UFV. The last active nest count was 101, up from 79 nests in 2022.

Did You Know?

Benthic invertebrate, fish, amphibian, and bat populations are being surveyed and monitored with a focus on identifying species at risk. The GBHNR are working at developing rehabilitation plans for increasing the habitat that hosts these species at risk.

This year, Northern Red Legged frog eggs were discovered on site. This is exciting, as the last time a Northern Red Legged Frog was identified on site was 2006.



LIBRARIES

Sardis Library

- For "May the 4th be With You" over 250 people posed in the X-wing fighter jet, took selfies with R2D2, entered contests, crafted characters and received Baby Yoda buttons.
- On May 17, the Early Years Community
 Fair partnership between the Sardis Library
 and local organizations took place.
 Attendees enjoyed wandering through a
 variety of Activity and Information Stations
 geared towards the preschool set. It was
 attended by more than 800 people.

Chilliwack Library

- Registration filled quickly for April's "Whimsical Garden in a Jar" workshop.
- 88 excited children took part in "Geronimo Stilton Jubilee" to celebrate the popular mouse series.
- Rainbows filled every library section in celebration of Pride for June.
- Summer Reading Club for all ages officially started on June 21 with many eager patrons signing up early.

Yarrow Library

- Staff continue to get positive feedback from the community for Storywalk.
- Weekly early literacy story time attendance increased every week from April to June.
- Promoted FVRL and its resources at Yarrow Days to over 700 people. Staff also provided a puppet show performance.

CULTURAL CENTRE

- The Best of VIMFF (Vancouver International Mountain Film Festival) on April 1
- Bowed, Plucked and Strummed, a classical music concert, held on April 14
- The 2023/24 Society presentation season was announced on May 30 with new patron programs announced, offering discounted prices and special extras for members.

Partners

- Chilliwack Players Guild presented *The Book of Will* from April 20 to 30
- Hosted the Fraser Valley Zone Festival from May 21 to 26
- Chilliwack School of Performing Arts (CSOPA) presented its spring festival shows from May 16 to 20
- Chilliwack Academy of Music held its spring recitals from May 27 to June 16

O'Connor Group Art Gallery

- Art 33: Reboot from May 3 to June 3.
- CSCL Art Extravaganza from June 7 to 8

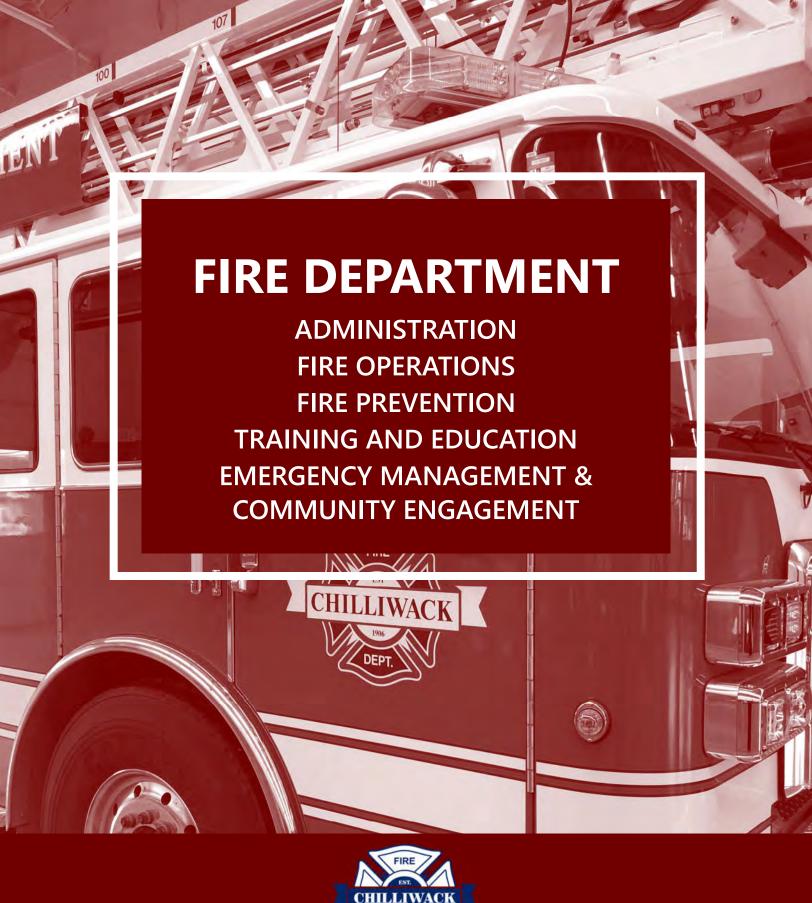
CULTURAL CENTRE













SECOND QUARTER REPORT, 2023



Personnel

Career Staff:

New Position:

Michael Midnight

Training Officer, Lieutenant

May 2023

Fire Services Exemplary Service and BC Long Service Awards

After a three year break due to the Covid-19 pandemic, the department was finally able to meet and celebrate accomplishments at their Appreciation Banquet in April 2023. Federal Exemplary Service medals and British Columbia Long Service medals received during 2020, 2021, 2022, and 2023 were presented to members in recognition of their dedication and service to our community, province, and country to protect life, property, and the environment.

2023 BC Long Service Awards

25 years of service: Captain Keith Corbett

2023 Federal Exemplary Service Awards

20 years of service: Firefighter Chad Machin

Captain Pascal Liebault

30 years of service: Retired Captain Jake Toews

Retirement Appreciation Awards

An appreciation plaque was presented from the City of Chilliwack to the following paid on-call member who retired this year and provided ten or more years of service to our department and community.

• Jake Toews, 30 years of service

City of Chilliwack Fire Department Service Pins

The department met for their annual Strategic Update and Service Recognition Meeting in May. Service pins were presented to members recognizing their dedication and years of commitment to our department and City.

- 5 years of service 7 members
- 10 years of service 8 members
- 15 years of service 2 members
- 20 years of service 2 members
- 25 years of service 2 members



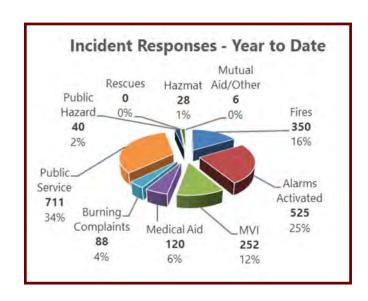


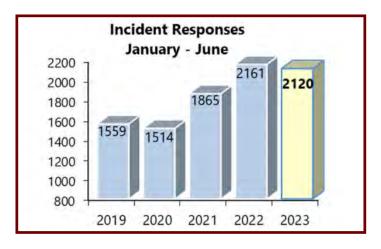
Salvation Army Summer Food Drive June 2023

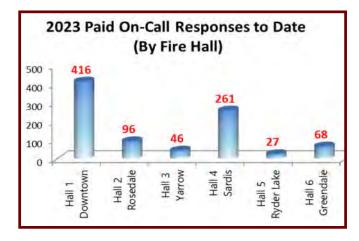


INCIDENT RESPONSES

The Chilliwack Fire Department responded to 1,123 calls for service in the second quarter (2,120 year to date). This is a decrease of 41 calls compared to this time in 2022. Thus far in 2023, responses to outdoor fire incidents have increased over 2022, however, this has been countered with decreases in emergency medical aid response and public hazard incident responses. Incidents for this quarter included 200 fires, 137 motor vehicle incidents, and 44 emergency medical aid calls. Thus far in 2023, the three leading calls for service were public service, alarms activated, and fire incident responses. These three incident response types accounted for 1,586 incidents or 75% of the total calls responded to date. To date, 1,884 (88%) of total incidents occurred in the fire hall 1 (Downtown) and fire hall 4 (Sardis) response zones.

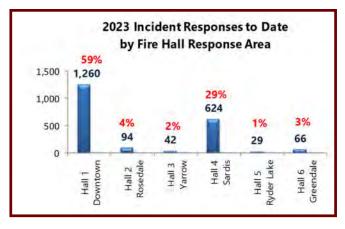








Vehicle Fire Incident, Lickman Road May 2023





INCIDENT RESPONSES

FIRES						
Structures						
Vehicle						
Outdoor / Other						
ALARMS ACTIVATED						
Single family residential						
Multi-family residential						
Non-residential						
MVI (NO FIRE)						
Auto Extrication						
Provide Medical Care						
Routine Cleanup / No injuries						
Cancelled/Fire not required						
EMERGENCY MEDICAL AID						
BURNING COMPLAINTS						
Illegal						
Legal						
PUBLIC SERVICE						
Investigate safety complaints and hazards						
Assist other agencies (BCAS, RCMP etc.)						
Home smoke alarm/Carbon monoxide alarm						
Post Fire Recheck/ Post Fire Investigation						
Trapped in Elevator						
Assist with lift or entry (non-medical)						
Assist with water issue						
Other						
PUBLIC HAZARD						
RESCUES						
HAZARDOUS MATERIALS						
MUTUAL AID						
Totals						

Monthly Summary									
April	May	June							
72	64	64							
12	11	5							
5	1	4							
55	52	55							
76	88	108							
29	35	52							
23	24	28							
24	29	28							
43	56	38							
0	1	0							
24	32	22							
16	18	14							
3	5	2							
18	17	9							
18	11	24							
15	10	23							
3	1	1							
129	112	140							
26	19	35							
90	85	94							
3	4	2							
2	1	0							
3	3	3							
3	0	6							
0	0	0							
2	0	0							
10	3	8							
0	0	0							
0	6	7							
1	1	0							
367	358	398							

2 nd		
Quarter	1 st Quarter	Year to Date
200	150	350
28	26	
10	8	
162	116	
272	253	525
116	122	
75	62	
81	69	
137	115	252
1	4	
78	43	
48	57	
10	11	
44	76	120
53	35	88
48	29	
5	6	
381	330	711
80	50	
269	234	
9	15	
3	4	
9	8	
9	16	
0	2	
2	1	
21	19	40
0	0	0
13	15	28
2	4	6
1,123	997	2,120

Previous Years:

2nd Qtr	1st Qtr
1,031	1,130
1,038	827
728	786
834	725
693	683

YTD						
2	,161					
1	,865					
1,514						
1	,559					
1	,376					



CODE ENFORCEMENT AND ENGINEERING

The department completed 168 fire and life safety inspections in this quarter. The department completed 48 plan and sprinkler reviews this quarter. Fire Department personnel also conducted numerous on-site inspections to ensure Fire Code compliance.

FIRE & LIFE SAFETY EDUCATION

A total of 44 fire and life safety sessions were delivered to the community thus far in 2023. To date, 1,609 residents have been educated or trained in fire and life safety, and emergency preparedness. Sessions during this quarter included fire safety and emergency preparedness presentations, fire extinguisher training sessions, and car seat installation inspections.





Fire Extinguisher Training
April 2023

FIRE INVESTIGATIONS/LOSSES

Fire losses for the second quarter were \$2,138,520. There were two civilian fire related injuries during this quarter. A total of 20 dollar loss structure fires occurred this quarter with 15 (or 75%) occurring in residential occupancies. To date in 2023, there have been a total of 37 dollar loss structure fires, with 32 (86%) occurring in the Halls 1 and 4 response areas. Fire origin and cause investigations were completed to identify fire loss trends and focus our education efforts to prevent future losses.



Structure Fire, Alpine Crescent April 2023





Fire Hall Tours April 2023



TRAINING AND EDUCATION

In addition to maintaining our structural firefighting skills this quarter, firefighters also participated in specialized training. The goal of the specialized training is to target areas and situations that are either high hazard, low frequency events, or that are becoming more frequent.

Technical Training

- Pre-Hospital Care is a large component of our training curriculum, and includes regularly scheduled CPR, AED, Spinal, and FR 3 certification.
- ◆ Full Service Operations 16 paid on-call (POC) firefighters completed requirements for NFPA 1001 to achieve Full Service Operations Firefighter, as outlined in the Structural Firefighters Competency and Training Playbook.
- ♦ Live Fire Training 19 POC firefighters participated in Live Fire Level II training in accordance with NFPA 1001 at the Justice Institute of BC.
- ◆ Fire & Life Safety Educator 14 firefighters earned certification in delivering fire and life safety education to internal and external customers.
- ♦ HazMat Operations 13 firefighters earned their certification in HazMat Operations in accordance with NFPA.
- Apparatus Operations Chilliwack firefighters participated in joint water supply training with Chilliwack River Valley, Cultus Lake, and Columbia Valley fire departments.
- **Live Fire Training** 85 firefighters participated in in-house fire behavior training, gaining knowledge in fire development, fire growth, thermal layering, thermal imbalance, flow paths, fire travel, ventilation, and fire control.

Technical Training (continued)

- ♦ Wildland Firefighter Training Both career and POC firefighters attended the 20 hour course WSPP-115 delivered through theoretical and practical training, earning them the accreditation to engage in wildland firefighting.
- **Firefighter Survival** Firefighters continue to practice their firefighter survival skills.
- ◆ Aerial Operations Firefighters continue to work on their efficiency and effectiveness of aerial apparatus deployment and tactics.
- **Emergency Scene Management** Fire officers continue to practice mitigating emergencies safely and efficiently, through command board training, enabling them to build effective Incident Action plans. These plans assess hazards and risks, set incident priorities, and assign tactics while accounting for all personnel operating at an incident.

Mutual Aid Training

◆ Command Board Training – Command Board training was provided to Chilliwack River Valley, Cultus Lake, and Columbia Valley Fire Departments.

Educational Training

◆ Apartment Fire Strategies and Tactics – Both career and POC firefighters participated in a two hour seminar designed around mitigating fires in apartment complexes.



Apparatus Operations Training
June 2023



EMERGENCY PROGRAM UPDATE

In the second quarter of 2023, staff focused on seasonal planning and preparedness activities for wildfires and extreme weather events. The current weather outlook for the summer indicates warmer than normal temperatures and lower than normal amounts of precipitation, which contributes to an elevated risk of wildfires in the region. Staff also placed focus on reviewing and providing comment on the new BC Emergency Program Act and associated regulations, which are expected to come into effect by the end of 2023. This new legislative framework for emergency management in BC is based on the Sendai Framework for Disaster Risk Reduction, and is intended to strengthen the four pillars of emergency management (Mitigation, Preparedness, Response, and Recovery).

On May 30-31, 7 City Staff successfully completed the two-day "EOC Information Officer" course from the Justice Institute of BC. The Information Officer role is of critical importance to emergency management and this course provides students with skills and knowledge to assist the EOC in the dissemination, development, and distribution of public information during an emergency.

The Chilliwack ESS team met monthly in the second quarter and continued to conduct training on the Evacuee Registration and Assistance (ERA) Tool. The team has also been preparing to participate in an ESS Reception Centre Exercise with the First Nations Emergency Services Society and is also in the planning stages of an exercise with the City of Abbotsford's ESS team. The team was activated once in the second quarter to assist displaced members of the Yale First Nation after a residential house fire.

COMMUNITY ENGAGEMENT

The department continues its involvement in community events and fundraisers. During the second quarter, Chilliwack firefighters and the Chilliwack Firefighters Charitable Society (CFFCS) participated at the following events:

- Honour House BC wide Tour of Honour;
- Father's Day breakfast at Mountainview Harley Davidson;
- Ann Davis Transition Society's annual drive-thru breakfast fundraiser;
- Summer Food Drive for the Salvation Army

This quarter, the CFFCS donated to the BC Professional Firefighters' Burn Fund, Honour House Tour of Honour, and to the First Responder PTSD Awareness Golf Tournament

Education Awards:

- ◆ The Chilliwack Firefighters' Education Fund provided seven post-secondary awards to high school graduates.
- The Chilliwack Firefighters' Charitable Society provided four awards to graduating students from School District 33.





Presentation of Education Awards
June 2023



CORPORATE SERVICESVANDALISM TO CITY FACILITIES



VANDALISM REPORT SUMMARY TABLE

CITY OF CHILLIWACK

2023 Second Quarter - Vandalism Report Summary April, May, June 2023

	Jan	ı	Feb	_	Mar	Α	\pr	M	ay		Jun	Ju	ı	Au	3	Sep	Oct		Nov	ı	Dec		ear to Date
Public Works and Parks	\$ 12,747	\$1	2,400	\$:	19,585	\$1	0,276	\$ 10),638	\$	9,248											\$	74,894
Recreation Facilities	\$ 1,010	\$	100	\$	190	\$	75	\$	230	\$	1,293											\$	2,898
Civic Facilities	\$ 625	\$	575	\$	1,350	\$	1,375	\$	675	\$	550											\$	5,150
Engineering - Wire Theft	\$ 242		-		-	\$	1,045		-	\$	727											\$	2,014
Fire	-		-		-		-		-		-												
2023 TOTALS	\$ 14,624	\$1	3,075	\$ 2	21,125	\$12	2,771	\$11	,543	\$1	1,818	\$	-	\$	-	\$ -	\$	-	\$ -	\$	-	\$	84,956
																		\perp					
2022 TOTALS	\$ 12,044	\$1	1,803	\$ 1	13,109	\$10	0,713	\$ 7	,259	\$2	2,857	\$11,	967	\$ 9,5	99	\$14,621	\$20,52	1	\$ 8,687	\$1	7,963	\$1	61,143



CORPORATE SERVICES VANDALISM TO CITY FACILITIES

PUBLIC WORKS AND PARKS

Month	Item	Cost
April	Graffiti	\$6,898.00
	Vandalism	\$3,378.00
May	Graffiti	\$3,922.00
	Vandalism	\$6,716.00
June	Graffiti	\$4,515.00
	Vandalism	\$4,733.00
	Total:	\$30,162.00

CIVIC FACILITIES

Month	Item	Cost
April	Graffiti	\$400.00
	Vandalism	\$975.00
May	Graffiti	\$100.00
	Vandalism	\$575.00
June	Graffiti	\$0.00
	Vandalism	\$550.00
	Total:	\$2,600.00

RECREATION FACILITIES

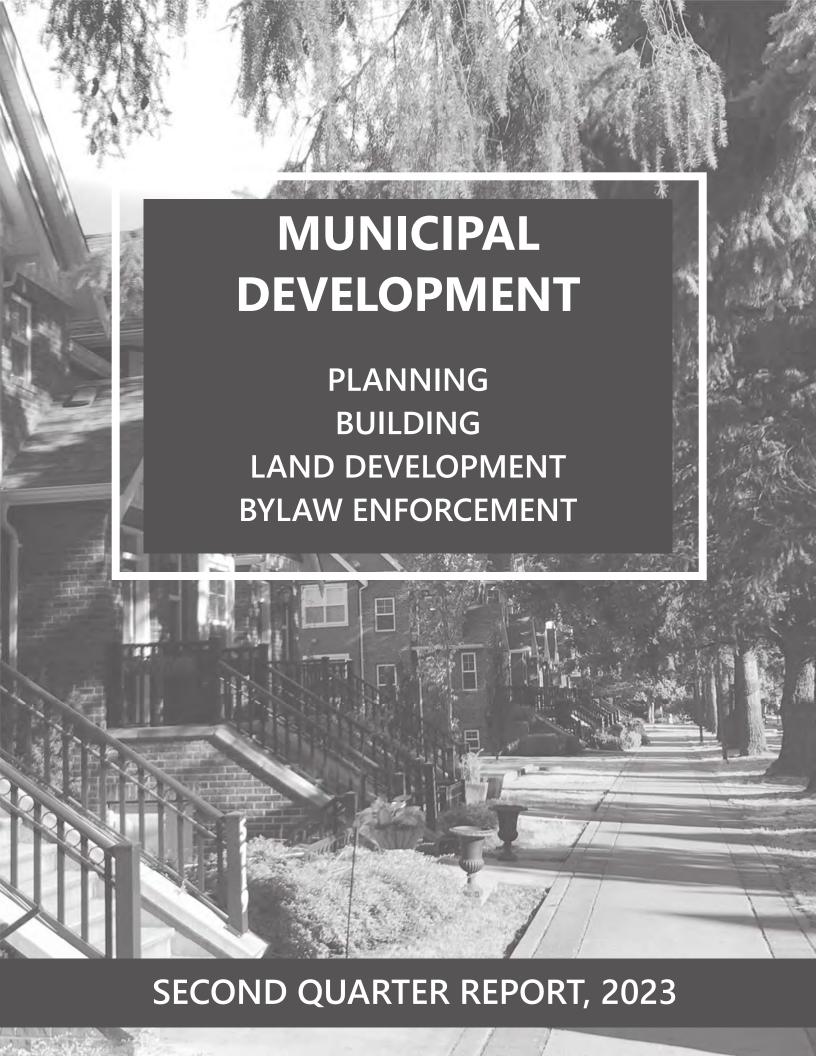
Month	ltem	Cost			
April	Graffiti	\$75.00			
	Vandalism	\$0.00			
May	Graffiti	\$50.00			
	Vandalism	\$180.00			
June	Graffiti	\$293.00			
	Vandalism	\$1,000.00			
	Total:	\$1,598.00			

STREETLIGHTING—WIRE THEFT

Month	ltem	Cost
April	Wire Theft	\$1,045.00
May	Wire Theft	\$0.00
June	Wire Theft	\$727.00
	Total:	\$1,772.00

FIRE DEPARTMENT

There were no significant acts of vandalism to the Fire Department this quarter.



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

ECONOMY AND HOUSING MARKET STARTS

Over this quarter, the Bank of Canada raised its benchmark interest rate from 4.5% to 4.75%, which is the highest rate seen since 2001. However, according to Central 1 Credit Union, despite high interest rates and benchmark home prices, buyers are beginning to return to the market. During this quarter, MLS® real estate board statistics for the Lower Mainland (which spans Metro Vancouver, the Fraser Valley and the Sunshine Coast) showed an increase in home sales 31% higher than a year ago. This sales increase is 40% higher than pre-pandemic June 2019 and consistent with the 10-year average observed between 2010 and 2019.

Chilliwack and District Real Estate Board (CADREB) and Fraser Valley Real Estate Board (FVREB) statistics indicate low supply continues to impact home pricing in the Fraser Valley, with sales activity increasing. Despite interest rate hikes, benchmark prices have decreased only slightly compared to last year. Compared to June 2022's benchmark prices, CADREB reports the current benchmark price for a singledetached home decreased 6.9% (\$901,900), townhomes decreased 9.3% (\$607,700), decreased 9.1% (\$415,400). apartments communities to the west, the FVREB reports the current benchmark price for a single-detached home decreased 7.4% (\$1,526,200), townhomes decreased 5.2% (\$845,400), and apartments decreased 2.5% (\$552,200).

Residential building permits in Chilliwack are trending lower for the first and second quarters of 2023, most notably in apartment unit statistics. To date, Chilliwack's total residential building permit units are 315 (89 single detached, 20 townhouses, 206 apartment units) compared to 637 residential building permit units of the same period last year

(139 single detached, 36 townhouses, 462 apartment units). Though not reflected in the City's building permit statistics, there continues to be a high rate of residential construction on First Nation land, which broadly contributes to the City's overall growth. The majority of this growth and development is occurring on Tzeachten and Skowkale First Nations and Shxwhá:y Village.

Sources: Central 1 Credit Union, City of Chilliwack Building Permit Records, Chilliwack & District Real Estate Board, Fraser Valley Real Estate Board



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

OFFICIAL COMMUNITY PLAN: HOUSEKEEPING AMENDMENTS

Bylaw amendments proposing minor updates to the text and mapping of the City's 2040 Official Community Plan (OCP) were adopted by Council during this quarter. Amendments included: (1) relocating pedestrian pathway design guideline requirements for multi-



unit residential from the Zoning Bylaw into "form and character" Development Permits; (2) adding exemptions to Development Permit Area 10 (Coach Houses or Garden Suites) for rural and agricultural properties; and, (3) correcting OCP maps. These amendments have been developed to improve clarity and ease of use for the public and staff.

CITY & NEIGHBOURHOOD PROFILES

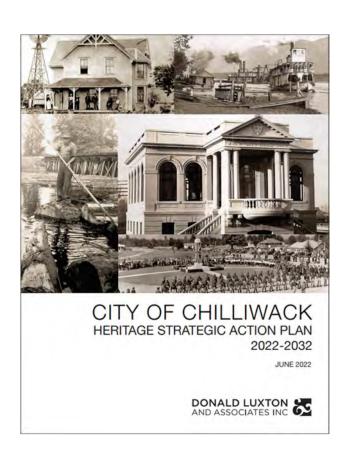


Throughout this quarter, Planning staff prepared a project scope and circulated a Request for Quotations (RFQ) to retain a consultant to prepare City and neighbourhood profiles, including a community

trends overview, using custom data from the 2011, 2016, and 2021 Census years. These neighbourhood profiles can be used for public information and will also inform City policy and practice, particularly in the fields of housing, land use planning, transportation, and other municipal responsibilities. Project completion is anticipated by March 2024.

HERITAGE STRATEGIC ACTION PLAN: NEXT STEPS

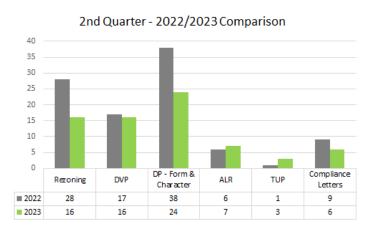
Planning staff are undertaking the next steps in implementing the Heritage Strategic Action Plan. The City hired McLean Heritage Planning & Consulting and Mountain Heritage to update the 1991 Heritage Inventory according to the Standards and Guidelines for the Conservation of Historic Places in Canada. The project kicked-off in May, with an introductory meeting with the Heritage Advisory Committee, followed by field reviews and archival research. The project is on track to be completed by January 2024.



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

	PLA	NNING 8	& STRATE	EGIC INI	TIATIVES	DEVEL	OPMEN	T APPLI	CATION	SUMMA	ARY - 20	22		
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	ост	NOV	DEC	Q2 Totals	2022 YTD Totals
Rezoning	13	7	16	6	14	8		1					28	64
DVP	11	3	5	4	8	5		1					17	36
DP - Form & Character	8	9	12	20	13	5							38	67
ALR	0	2	0	0	5	1							6	8
TUP	2	3	1	0	0	1					4 4		1	7
Compliance Letters	2	12	2	1	4	4							9	25
New Business Licences	69	58	63	42	52	72							166	356

	PLA	NNING 8	& STRATI	EGIC INI	TIATIVES	DEVEL	OPMEN	T APPLI	CATION	SUMMA	ARY - 20	23		
APPLICATION	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT	ост	NOV	DEC	Q2 Totals	2023 YTD Totals
Rezoning	7	3	4	8	5	3		-					16	30
DVP	9	5	7	6	7	3							16	37
DP - Form & Character	8	6	11	11	10	3							24	49
ALR	0	0	1	1	3	3							7	8
TUP	2	0	0	1	2	0			-				3	5
Compliance Letters	5	1	4	3	2	1							6	16
New Business Licences	35	77	38	56	55	62							173	323





MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

APPLICATION	ONS RECII	EVED BY N	EIGHBOU	RHOOD - 2	2nd QUAR	TER
	Rezoning	Development Variance Permits	Development Permits Form & Character	ALR	TUP	*Business Licences
Fairfield	2	1				3
Little Mountain						3
Chilliwack Proper	8	8	17	1		70
Chilliwack Mountain			1			
Cattermole						
Village West		1	1		1	6
Sardis	2				1	27
Vedder	3	1	1			45
Greendale						9
Greendale Area			1	3		
Yarrow			3	1		7
Promontory	1	2				18
Ryder Lake		1			1	4
Majuba Hill						1
Eastern Hillsides						5
Rosedale						1
Valley North		2		2		5
Valley South						1
Non Resident Businesses						36
TOTAL APPLICATIONS	16	16	24	7	3	241

^{*}Note: Business Licences include new, change of address, ownership changes and non-resident.





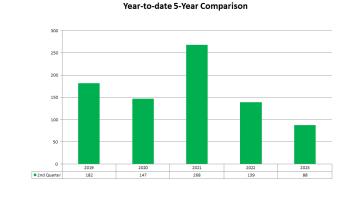




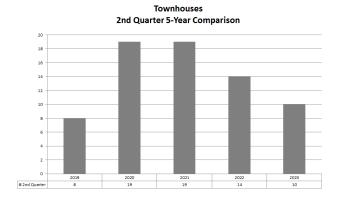
2023 BU		NIC	<u>a</u>	田兄	RMIT	Ś	2nc	2nd QUA	UAR	H H	œ	
	ź	2nd Quarter 2023	023	202	2023 YEAR-TO-DATE	DATI	ě	2nd Quarter 2022	022	2022	2022 YEAR TO-DATE	ATI
RESIDENTIAL	PERMITS	UNITS	AN UE	PERMITS	UNITS	VALUE	PERMITS	UNITS	VALUE	PERMITS	S LIND	VALUE
New single family (fee simple)	27	A 1	16,626,000	Ø .		20,976,000	38	90	C	9	8	36,050,000
New single remity (strate)	01	200	4,415,000	<u>a</u> c	N S	0,915,000	ത	00 10	1,361,000	0 0	0	0 0
New 2 (amily duplex (fee simple)	-	-	ACID ONA	> -	-	O OUR	5 C	0.0	0 0	0 0	9 0	0 0
New 2 femily duplex (strata)	0	0		0	0			9	1,620,000	0.00	9	6,396,660
New townhouses	-	0		7	20	0, 197, 220		, e	3,663,960	œ	æ	6,403,900
New apartments	EVI.	162	28,500,000	ero ·	200	41,500,000	176	104	29,300,000	•	462	97,402,784
Mobile / manufactured homes	0	0	0	-	-	300,000		_	18,000	DN -		100,560
secondary numes, IADS, etc. Miscellanderis residential	- F	0 0	6 988 270	107	S 5	12 021 130	9		7 858 120	- 8	- 0	142,900
TOTAL RESIDENTIAL	108	238	07.717.450	100	310	047,780,350	_	201	60,105,090	210	60.7	104,154,564
COMMERCIAL	PERMITS.	M	VALUE	PERMIT	M2	VALUE	PERMITS	M2	VALUE	PERMITE	e M	VALUE
New commercial buildings	97	4 270		97	4 280	18 500 000		7 30 8	9	e un	22.450	20 423 358
Misc. commercial (additions, improvements, etc.)	22	O		- 64	0	10 340,600	40	808		2	077	11,159,600
Commercial Signs	27	0	320,496	2V T	0	436,964		0	636,057	98	0	743,558
TOTAL COMMERCIAL	\$2	4,279	26,001,246	£	4,280	20,277,664	34	8,100	13,361,067	6	33,427	38,326,614
INDUSTRIAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMIT\$	M	VALUE
New Industrial buildings	rv.	14,371	30,100,000	to.	14,710	31,350,000	0	4,521	8	40	9,879	10,600,000
Misc. industrial (additions, improvements, etc.)	90	0	330,000	00	0	497,000	re	109	100,000	40	207	410,000
TOTAL INDUSTRIAL	15)	14,371	30,430,000	CS:	14,713	31,847,000		4,630	000'001'9	9	10,176	11,010,000
INSTITUTIONAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMIT'S	Z	VALUE
New institutional buildings	o	0	0	0	0		0	0	0	-	0	118,000
Misc. Institutional (additions, improvements, etc.)	7	906		ND.	906	6,850,000	CA	0		PV.	0	2,250,000
TOTAL INSTITUTIONAL	-	906	000,000.00	10	906	6,850,000		•	2,260,000		•	2,369,000
AGRICULTURAL	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	M2	VALUE	PERMITS	S	VALUE
New agricultural buildings	0.	5,881	2,412,000	6	11,805			4,117	1,730,000	6.	70,788	8,081,251
Misc. agricultural (additions, etc.)		200	331,000	00	3,986	811 000	Ω	2,783	000 200	20 · 2		1,717,000
TOTAL AGRICULTURAL	2	6,363	2,743,000	20	15,801	981,419,8	=	006'9	2,822,000	=	74.081	9,798,251
OTHER	2nd Quanty 2023	2023-Yr-T6.	2017 Quantier	2022 Yr-Td. Date					H	BUILDING INSPECTIONS	SPECTION	
Demolition	2	\$	15	35						2nd Qua	2nd Quarter 2023	2,544
Service Permits	~	9	0	प र					2	2023 YEAR-TO-DATE	ro-DATE	4,443
										202 YEAR-TO-DATE	Znd cquarter zuzz	200 S
	è			100	O ALL OF THE					200		
	D OFFICE	Znd Quarter 2023	123 134 11 E	ATIMOTO TO	7023 YEAK-10-DATE		OTIMIC TO	and Quarter 2022		7072	2022 YEAR, 10-DATE	A IE
MONTH-END TOTALS	PERMITS 207	239 239	121 286 738	338 338	315	160,987 TIIII	PERMITS 197	208	91 //////		# //g	VALUE 222,687,7211
		Amount of the second	THE WILLIAM STREET			TOTAL TRANSPORT					A STATE OF THE STA	

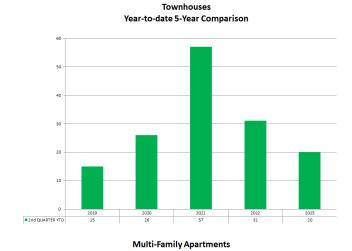


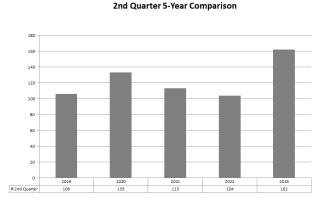
Single Family
2nd Quarter 5-year Comparison



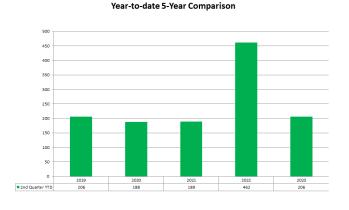
Single Family





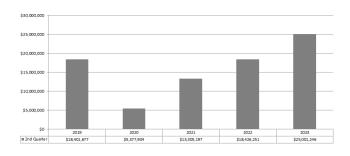


Multi-Family Apartments

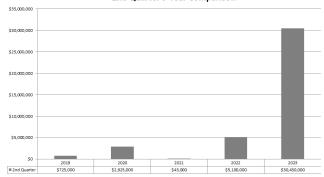




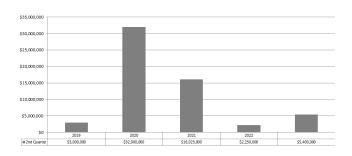
Commercial 2nd Quarter 5-Year Comparison



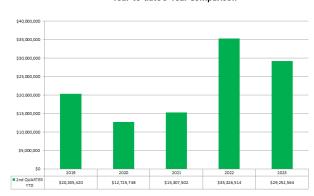
Industrial
2nd Quarter 5-Year Comparison



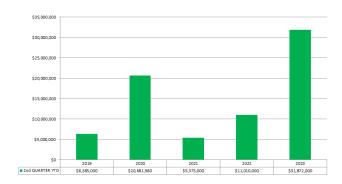
Institutional
2nd Quarter 5-Year Comparison



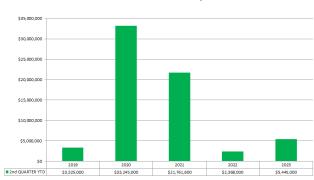
Commercial Year-to-date 5-Year Comparison



Industrial
Year-to-date 5-Year Comparison

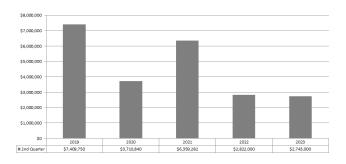


Institutional Year-to-date 5-Year Comparison

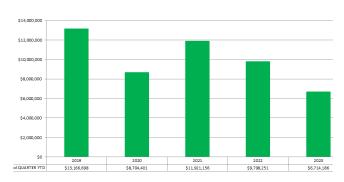




Agricultural 2nd Quarter 5-Year Comparison



Agricultural Year-to-date 5-Year Comparison



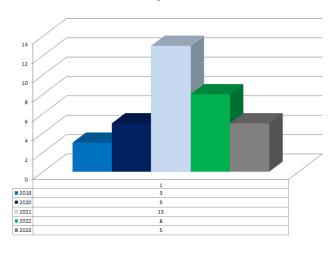




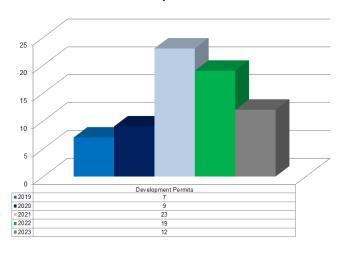


LAND DEVELOPMENT INFORMATION

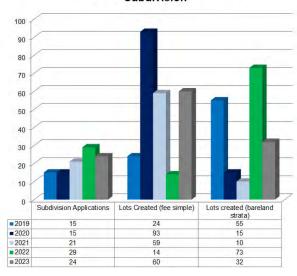
2nd Quarter 5-Year Comparison Development Permits



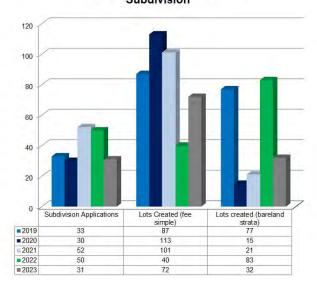
Year-to-Date 5-Year Comparison Development Permits



2nd Quarter 5-Year Comparison Subdivision



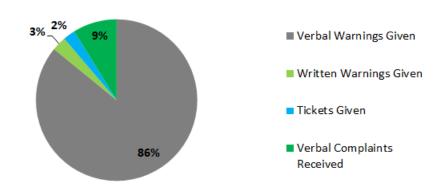
Year-to-Date 5-Year Comparison Subdivision

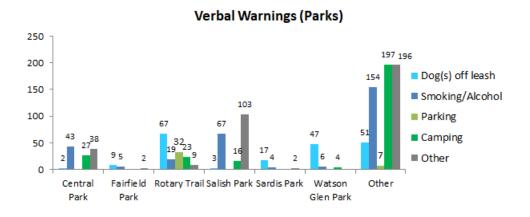




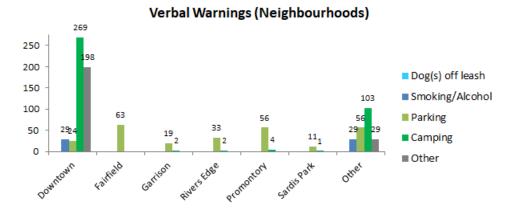
BYLAW BIKE PATROL INFORMATION

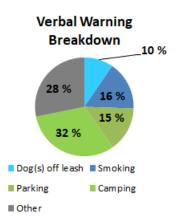
Total Monthly Stats





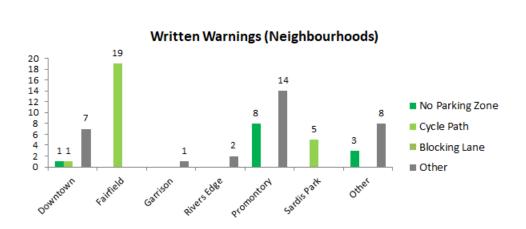


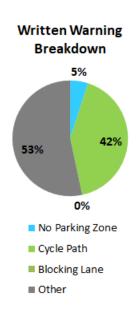


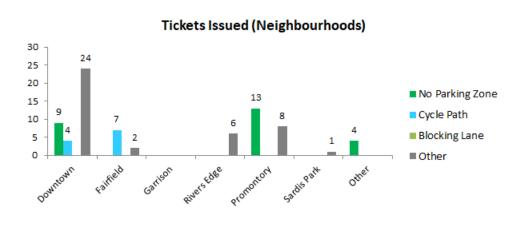


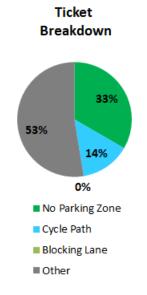


BYLAW BIKE PATROL INFORMATION











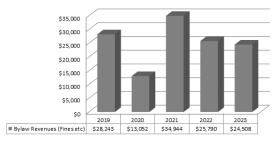
BYLAW ENFORCEMENT INFORMATION

Bylaw Enforcement
2nd Quarter 5-Year Comparison Complaints

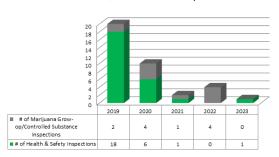
820
800
780
760
740
720
700
680
660
2019
2020
2021
2022
2023

8 Bylaw Complaints
713
725
754
807
776

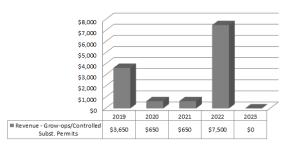
Bylaw Enforcement
2nd Quarter 5-Year Comparison Revenues



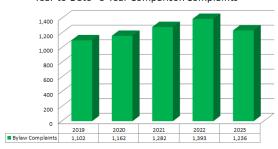
Health & Safety Enforcement Inspections 2nd Quarter 5-Year Comparison



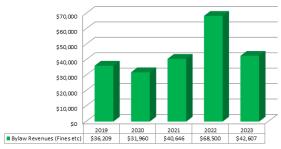
Health & Safety
2nd Quarter 5-Year Comparison Revenues



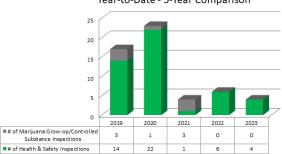
Bylaw Enforcement
Year-to-Date - 5-Year Comparison Complaints



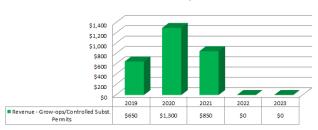
Bylaw Enforcement Year-to-Date - 5-Year Comparison Revenues



Health & Safety Enforcement Inspections Year-to-Date - 5-Year Comparison



Health & Safety Revenues Year-to-Date - 5-Year Comparison Revenues







COMMUNITY SAFETY PLAN

Through the second quarter of 2023, significant work continued to support implementation of the Chilliwack Community Safety Plan:

Pro-Active Communications Strategy – The RCMP Communications Strategist continues to implement a social media strategy. A Facebook page for Chilliwack RCMP has now been launched.

Street Based Outreach – Through Reaching Home, the City approved funding for street based outreach that will remain in place until spring 2024. Outreach services are provided seven days a week through PCRS. Through this work, individuals experiencing homelessness are connected to services, including health services, housing and residential treatment. Outreach staff also support the Community Response Team on daily patrols. Cyrus Centre successfully secured funding through Reaching Home as well, to provide outreach supports to youth, as well as specialized supports for Indigenous Youth.

The Resources and Services card was updated

this spring. The card includes contacts for emergency and addictions services, health services, harm reduction, income and employment assistance, counselling, shelters, transition houses, meals and food hampers, housing supports, shower and laundry services and outreach



supports. The card will be updated regularly to ensure accurate information is available to anyone in need.

Mobile Health Supports – Fraser Health's
Integrated Homelessness Action Response Team
(IHART) remains active in Chilliwack. Team
members are connected and collaborating with
RCMP and local service providers. The team
continues to provide mobile, on-call outreach
which includes medical and mental health
supports. In the second quarter IHART
participated in both Shop Talk and Situation
Table meetings and regularly provided services
at the Wellness Centre.

Case Management - This is occurring in conjunction with the Community Response Team patrols, as well as through weekly Situation Table and bi-weekly Shop Talk meetings. These meetings bring multiple agencies together to collaborate on case management for individuals at elevated risk in the community. The purpose of Shop Talk is to provide a safe space for frontline staff to speak freely about concerns, trends, and gaps in service. Staff have the opportunity to collaborate and address client needs through information sharing, direct support and access to resources, while ensuring the privacy and confidentiality of all participants is strictly maintained. During the second quarter, members of Shop Talk discussed and provided supports to 34 individuals experiencing homelessness.



COMMUNITY SAFETY PLAN

Crown Counsel Discussions – The City has requested involvement of Crown Counsel at community tables and is awaiting a response.

Early Interventions - The new sub-committee met on April 24. The purpose of the committee is to review potential actions that support the Community Safety Plan's Early Interventions Goal. This goal acknowledges the need for community collaboration regarding the importance of the early years and preventative actions, identifying existing programming in the community, as well as successes, challenges, and gaps in services for children and youth. At the meeting, the Chilliwack Children and Youth Committee Early Years Committee provided a presentation which outlined information with respect to programming, prevention, and how it improves safety, builds healthy and happy individuals, reduces stigma through early interventions and ensures trauma informed practice.

Public Safety Advisory Committee (PSAC) – Members of PSAC continued to meet

monthly in the second quarter. The issue of rail fatalities was discussed by the committee. A recommendation to install barricades along the CN rail corridor between Broadway and Lickman Road was presented to Council on May 2, 2023.

Advocacy for ACT and Car 67 – Staff met again with Fraser Health and local services providers on May 8, 2023 to discuss mental health services and the importance of the urgent need to establish an Assertive Community Treatment or CAR 67 program in Chilliwack.

Funding for Indigenous Homelessness – Staff continue to advocate for additional funding to support Indigenous individuals experiencing homelessness in the community. Through Reaching Home, funding has been allocated to an Indigenous Housing Support Facilitator (Housing Hub); Indigenous Shelter staff (Wellness Centre) and Indigenous Youth Outreach. The need for culturally safe and culturally appropriate services for Indigenous individuals experiencing homelessness is imperative —a for Indigenous by Indigenous approach.

Culturally Appropriate Outreach – Stó:lō
Service Agency Society continues to provide services through the Mémiyelhtel Program, which includes street outreach to Indigenous youth until July 31. Cyrus Centre successfully secured funding through Reaching Home to provide outreach supports to youth, as well as specialized supports for Indigenous youth. The Indigenous Services cards were updated in the second quarter.





COMMUNITY SAFETY PLAN

Indigenous Training/Collaboration— Due to the positive feedback regarding Indigenous Homelessness training that was provided by the City in quarter one, a second session took place on June 13 and 14, with another 35 individuals in attendance. The training provided attendees with a brief history of Indigenous people, colonization, systemic racism, and the oppressions that continue to influence the day-to-day realities, while also highlighting the resiliency, strength and beauty of Indigenous peoples. The training included relatable stories, learnings and teachings shared throughout, as well as a sharing circle. Participants were provided with practical strategies, tools, selfawareness opportunities and activities to further support and come alongside Indigenous individuals and families. It will be offered again in the fall to ensure service providers and staff have an opportunity to attend.

Photo below is of a fish drying rack taken during the Indigenous Education Bus Tour on National Indigenous Peoples Day.



Staff participated in the several events for National Indigenous Peoples Day, including a celebration at Townsend Park and an Indigenous Education Bus Tour provided by Stó:lō Service Agency and Tourism Chilliwack, along with Cultural Historian, Sonny McHalsie.

During the January Housing First Task Team meeting, a need was identified for a community meeting for service providers with an Indigenous focus. A working group was formed to discuss what providers are doing in the community, pooling resources, and sharing cultural practices and to collaborate. This working group will resume meetings in the fall.



SOCIAL DEVELOPMENT HOMELESSNESS ACTION PLAN

HOMELESSNESS ACTION PLAN

In the second quarter of 2023, the following actions were taken by the City, Province, and non-profit partners to implement objectives of Chilliwack's Homelessness Action Plan:

Develop and Implement Housing First –

Housing Hub which is operated by PCRS received funding for a Housing Support Facilitator and an Indigenous Housing Support Facilitator through Reaching Home. These programs work to house individuals and families that are either experiencing or at imminent risk of homelessness following the Housing First Principles. The program currently houses 60 participants along with 18 children in 52 units and continues to have a waitlist of over 100.

The CHC Housing First Task Team continues to meet regularly to discuss service provider updates, housing vacancies and opportunities and challenges. At the May meeting, challenges included insufficient funding for rental supplements, as the current supplements do not consider the rising cost of rent and lack of affordable housing, as well as a lack of supportive housing vacancies. One of the opportunities noted in that meeting was the option for veterans experiencing homelessness to receive funding through the provincial government and MLA's office.

Increase the supply of affordable housing across the housing continuum to meet community needs –The Rowat Project has been delayed until 2024 and an opening date has yet to be determined. The BC Housing and Phoenix Society project will have 49 units of supportive housing with supports through Fraser Health that will assist individuals with complex care issues, as well as 42 shelter beds with four of those beds offering stabilization supports.



SOCIAL DEVELOPMENT HOMELESSNESS ACTION PLAN

HOMELESSNESS ACTION PLAN

Wellness Centre - The Wellness Centre is open from 7 am to 7 pm daily, providing a safe space to rest, eat, do laundry, and get help with Income Assistance applications, identification, minor medical care, and housing applications. During the second quarter, the Wellness Centre had 6,653 visits. Through a partnership with Fraser Health an Overdose Prevention Site (OPS) became operational on April 24. The OPS provides services seven days a week between the hours of 8 am and 5 pm and is fully staffed with six employees, including a supervisor.

Improve the health and safety of individuals **experiencing homelessness -** Community Street Outreach and Integration workers continue to operate seven days a week. They meet with individuals experiencing homelessness connecting them to services, medical services and housing, as well as offering transportation to the Wellness Centre where they can rest safely during the daytime. The Intensive Case Management Team and the Integrated Homelessness Action Response Team that also connect with individuals experiencing homelessness and provide medical services, harm reduction and case management. A medical transportation program began in April through PCRS as well. Cyrus Centre staff are providing youth outreach five days a week to address the individualized needs of youth in the community by meeting them where they are at.

Increase coordination amongst agencies to prevent homelessness - Weekly Chilliwack Interagency Response Team (Situation Table) meetings continue. This weekly meeting provides partners with an update regarding vulnerable individuals with immediate high risks. The team works together to triage the cases with rapid intervention amongst multiple agencies. Bi-weekly Shop Talk meetings continued throughout the quarter, where front-line staff meet to share updates and have client-centered discussions to ensure individuals are receiving the care they need.

Through CHC, two workings groups were established to address gaps in services and substance use prevention and treatment:

- The Strengthen Services and Supports working group met in April and May to design, facilitate, support, and measure service navigation improvements, as well as build organizational capacity. Partnering organizations included SD33, Chilliwack Bowls of Hope, Chilliwack Learning Society, and Fraser Health.
- The Substance Use Prevention and Treatment working group met in the second quarter to develop a better understanding of the local requirements and needs of people in Chilliwack who are experiencing Substance Use challenges and/or at risk of substance poisoning in Chilliwack. Partnering organizations included Chilliwack Society for Community Living, Ann Davis Transition Society, RainCity Housing and Salvation Army. A comprehensive explanation of how to access services regarding substance use treatment and detox is being prepared by Fraser Health.

SOCIAL DEVELOPMENT REACHING HOME

REACHING HOME—CANADA'S STRATEGY TO END HOMELESSNESS

Reaching Home – Canada's Homelessness Strategy: Reaching Home is a community-based, federally funded program aimed at preventing and reducing homelessness by providing direct support and funding to Designated Communities, such as Chilliwack. Reaching Home Directives guide how the funding can be spent and requirements for a Community Advisory Board (CAB) and community engagement to help guide decision making. Ongoing discussions regarding the renewal of Reaching Home Funding agreements continued throughout quarter two and are likely to be finalized in the coming months.

During the City's second quarter, the following organizations received funding allocations:

- PCRS—Housing Support Facilitator in the amount of \$121,212.00
- PCRS—Indigenous Housing Support Facilitator in the amount of \$100,000.00
- PCRS—Community Integration and Coordination in the amount of \$300,000.00
- Salvation Army—Prevention and Diversion in the amount of \$44,000.00
- Wilma's Transition Society in the amount of \$30,000.00
- Cyrus Centre—Indigenous Youth and Youth Outreach in the amount of \$139,695.00

Funding for these initiatives will continue for the 2023/24 fiscal year, to March 31, 2024.

The City is currently in discussion with the federal government regarding the extension of the initial four-year Reaching Home agreement.

Housing Support Facilitator and Indigenous Housing Support Facilitator (Housing Hub, operated by PCRS)— There are currently 52 units housing individuals/ families. A full-time Indigenous Housing Facilitator is helping tenants connect with proper Indigenous supports. There is currently a year-long waitlist of over 100 individuals and families for this program.

Community Street Outreach and Integration (CICP)/Weekend CICP - The outreach team works seven days a week starting at 7 am and accompanies the Community Response Team on morning walks, connecting with individuals experiencing homelessness that have slept rough. Throughout the day they are providing outreach support services and case management of the most vulnerable individuals experiencing homeless through coordination and integration of community resources to provide wrap-around supports for stabilization, and to address physical and mental health needs, substance use, and housing.

Prevention and Diversion Supports -

These sub-projects ensure individuals/ families/youth that are at imminent risk of homelessness are assisted to maintain their housing, or being quickly rehoused with a goal of finding sustainable housing/rental supplements. Activities can include working on relationships with landlords and tenants, helping tenants understand their rights and responsibilities as well as assisting with paying off rental arrears, utility arrears, or short-term rental subsidies.

SOCIAL DEVELOPMENT REACHING HOME

REACHING HOME—CANADA'S STRATEGY TO END HOMELESSNESS

Indigenous Youth and Youth Outreach -

Youth outreach continues to occur at street level five days a week and ensures that youth are being met where they are at. Outreach staff worked with youth experiencing homelessness, connecting them to services, shelter and housing.

Community Advisory Board— In the second quarter, members of the CAB met to review information gathered through community engagement to allocate the remaining Reaching Home funding, which was secured by PCRS for the Housing Hub program.

Coordinated Access (CA) – Staff continued to meet with service providers during the second quarter. The work plan developed for HIFIS continues to evolve. Staff submitted a Systems Mapping document to BC Housing to ensure that service providers are onboarded to the data system with ease. Efforts to implement HIFIS are ongoing. Staff had individualized sessions with service providers to get feedback on HIFIS implementation, the community engagement meeting and operational

information required for implementation. Staff attend biweekly meetings with BCH and the BC15, and Infrastructure Canada, as well as



monthly meetings with HPD to ensure rollout of HIFIS is successful.

Community Engagement—The City facilitated four workshops over the second quarter. On June 7, facilitator Catherine Rockandel hosted two Strengthening the Fabric of Community meetings. The first meeting was for community safety partners, including City staff, RCMP, the Fire Department, and BC Ambulance. They gathered to discuss what is working well, what can be leveraged and what needs to be strengthened in the community response. The group also worked to identify practical actions that could represent a collective community safety approach to address the City's evolving health and housing crisis. The second meeting included community-based non-profits and service providers who support the health and well-being of people in Chilliwack through housing, education, poverty reduction, access to healthcare, outreach services, connections to services, nutritious food and sense of belonging to our community. This workshop discussed ideas around strengthening current services, identify concrete steps the community can take together, and deepening relationships to create a City where everyone one thrives. Another meeting was held on July 19 for service providers that were not able to attend. The last workshop, held on June 19, was attended by service providers and individuals with lived and living experience. The group worked together to explore ideas and solutions for change through new peer led social enterprise programs focused on preventing and reducing homelessness, reducing economic disparity, increasing neighbourhood safety, while strengthening well-being and connection.



CHILLIWACK HEALTHIER COMMUNITY

Regular CHC Partner Meetings - Bi-monthly partner meetings continued through the second quarter. The CHC Coordinator regularly met with task teams and working groups monthly, including Food Council, Opening Doors Task Team, Healthy Aging Task Team (formerly the Healthier Seniors Task Team), Steering Committee, Poverty Reduction and SAGE. The Poverty Reduction Task Team received confirmation that they were successful in the UBCM Funding Application for developing a Poverty Reduction Plan for Chilliwack.

CHC Friday Mailout - CHC continues to send out weekly newsletters every Friday, updating and connecting partners and organizations on what is happening in the community and regularly includes local events, grant programs, continuous learning opportunities and employment postings.



Information and Networking Breakfasts - An Information and Networking event was held on April 25 on Self-Care and Collective Care for Helping Professionals: Tending to Ourselves and Others with Compassion. It was facilitated by Dawn Percher from Dawn Percher Counselling and the Yale Therapy Group.

Events – Over the course of the second quarter, the CHC Coordinator attended monthly Chilliwack Child and Youth Committee (CYC) meetings and actively participated in several inperson events including:

- Chilliwack Learning Society AGM on May 8
- Local Immigration Partnership (LIP) Strategic Planning Discussion at the Chilliwack Museum and Archives — May 11
- Chilliwack and Fraser Cascade Food Sovereignty Event at Skwah Community Centre — April 19
- CYC Annual Conversation Resource Fair—April 28 at Tzeachten Community Hall
- Healthier Community Partnership Session hosted by Fraser Health to engage in discussions around innovative solutions, complex problems, healthy public policy, and partnership engagement on June 1
- Indigenous Education Bus Tour with Stó:lō Service Agency and Tourism Chilliwack
- National Indigenous Peoples Day at Townsend Park on June 19
- Indigenous Culture and Knowledge Event— June 27 at The'í:tselíya - S.A.Y Health & Community Building



CHILLIWACK HEALTHIER COMMUNITY

June 27 Event—CHC collaborated with the Opening Doors Task Team to host this event focused on Indigenous culture and knowledge in recognition of National Indigenous Peoples Month. The event was held at the The'í:tselíya (S.A.Y Health & Community Building) and was made possible through partnerships with Chilliwack Healthier Community, the City, Stó:lō Service Agency, Chilliwack Community Services, Chilliwack Métis Association, and The 'i:tseliya (S.A.Y. Health & Community Centre). During this Indigenous cultural experience, over 200 attendees had an opportunity to learn about First Nations and Métis cultures. The day included presentations, lunch, and learnings from local Elders and knowledge keepers. The afternoon provided attendees an opportunity to take in learnings regarding smudging, cedar brushing, cedar roses, medicinal teas, tobacco and prayer ties, importance of relationships, and traditional wellness. We wish to offer sincere gratitude to Elders Marilyn, Darlene, Gracie, Muriel, Frank, Kathy, Amy, Angela, and Yvonne, and members of the Opening Doors Task Team.









